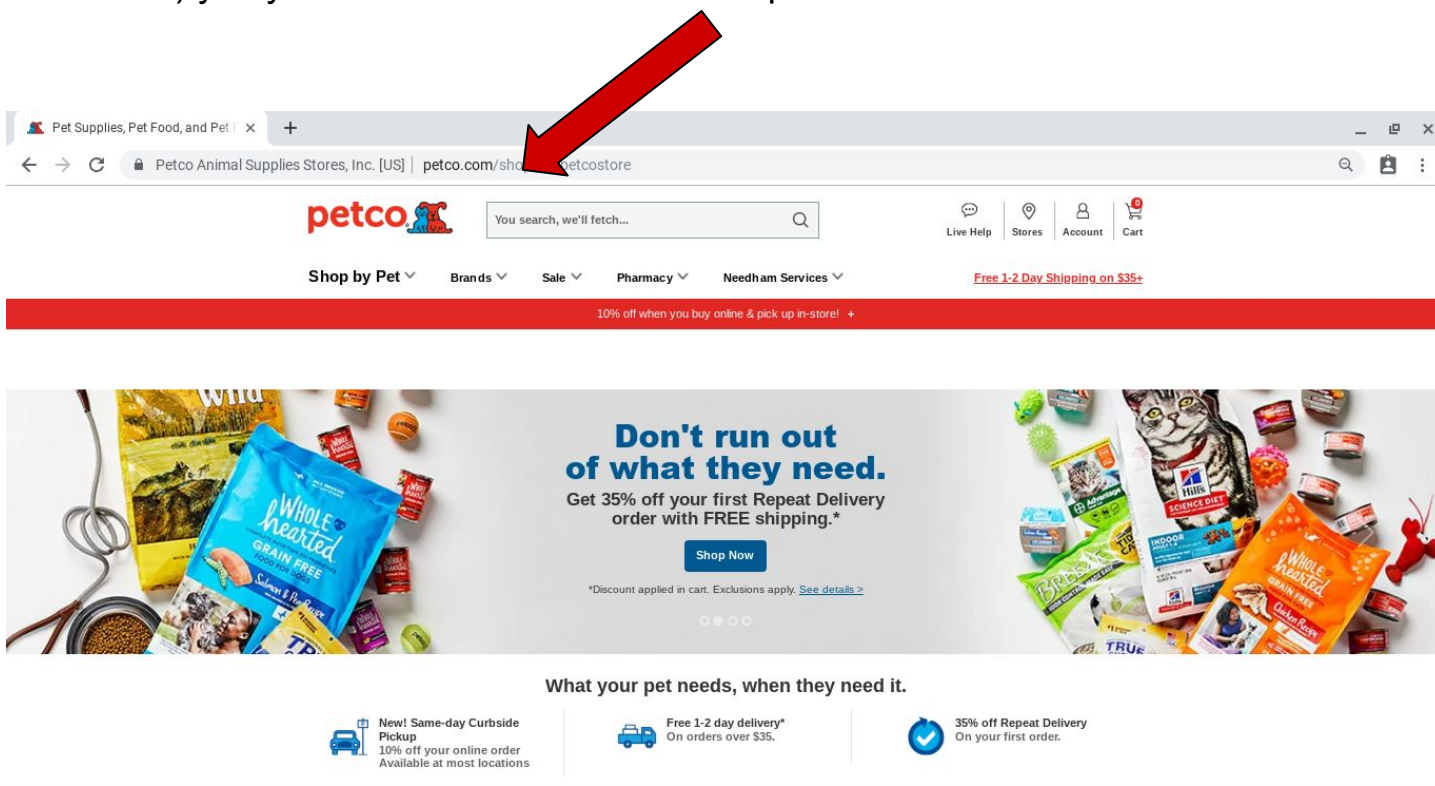


## Realizar un pedido en Petco.com

Aquí hay instrucciones para realizar un pedido a través de Internet en el sitio web petco.com. Petco ofrece envío gratuito de 1 a 2 días en productos cuando el total de su pedido es superior a \$ 35.00.

### Instrucciones

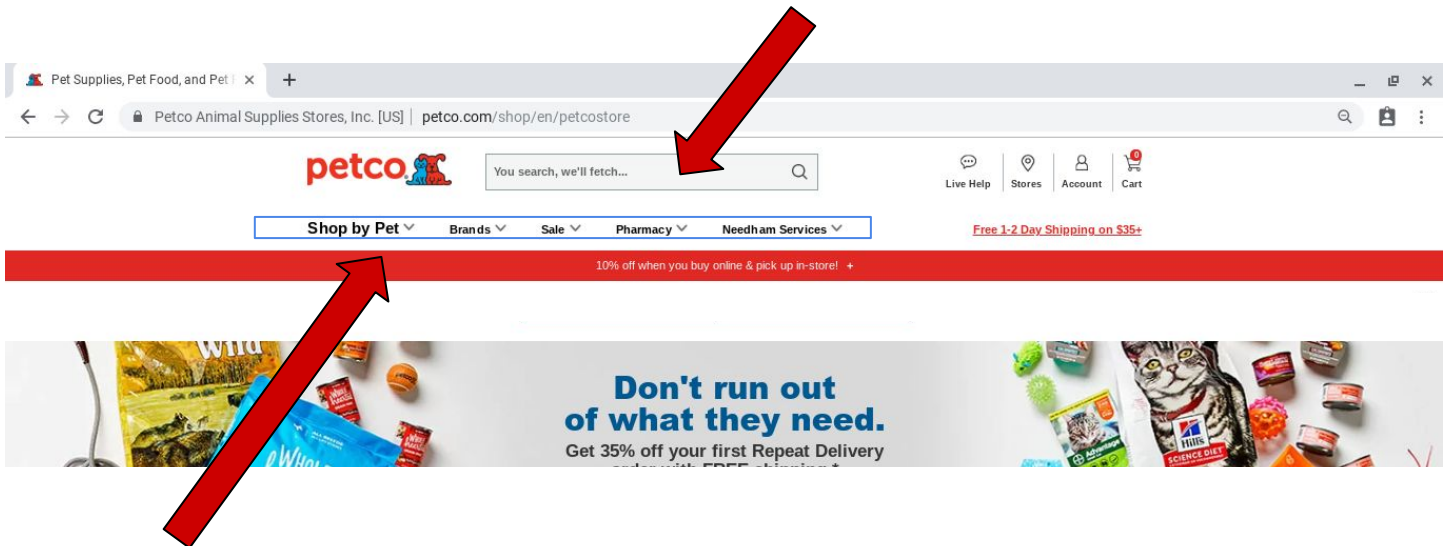
- 1) Abra su navegador de Internet (es decir, Chrome, Internet Explorer, Safari, etc.) y vaya al sitio web de Petco: [www.petco.com](http://www.petco.com)



The screenshot shows a web browser window with the Petco website. A red arrow points to the search bar which contains the text "You search, we'll fetch...". Below the search bar are navigation links for "Shop by Pet", "Brands", "Sale", "Pharmacy", and "Needham Services". A red banner at the top of the page reads "10% off when you buy online & pick up in-store!". The main content area features a promotional banner with the text "Don't run out of what they need. Get 35% off your first Repeat Delivery order with FREE shipping.\*" and a "Shop Now" button. Below this banner, the text "What your pet needs, when they need it." is followed by three service icons: "New! Same-day Curbside Pickup", "Free 1-2 day delivery\*", and "35% off Repeat Delivery".

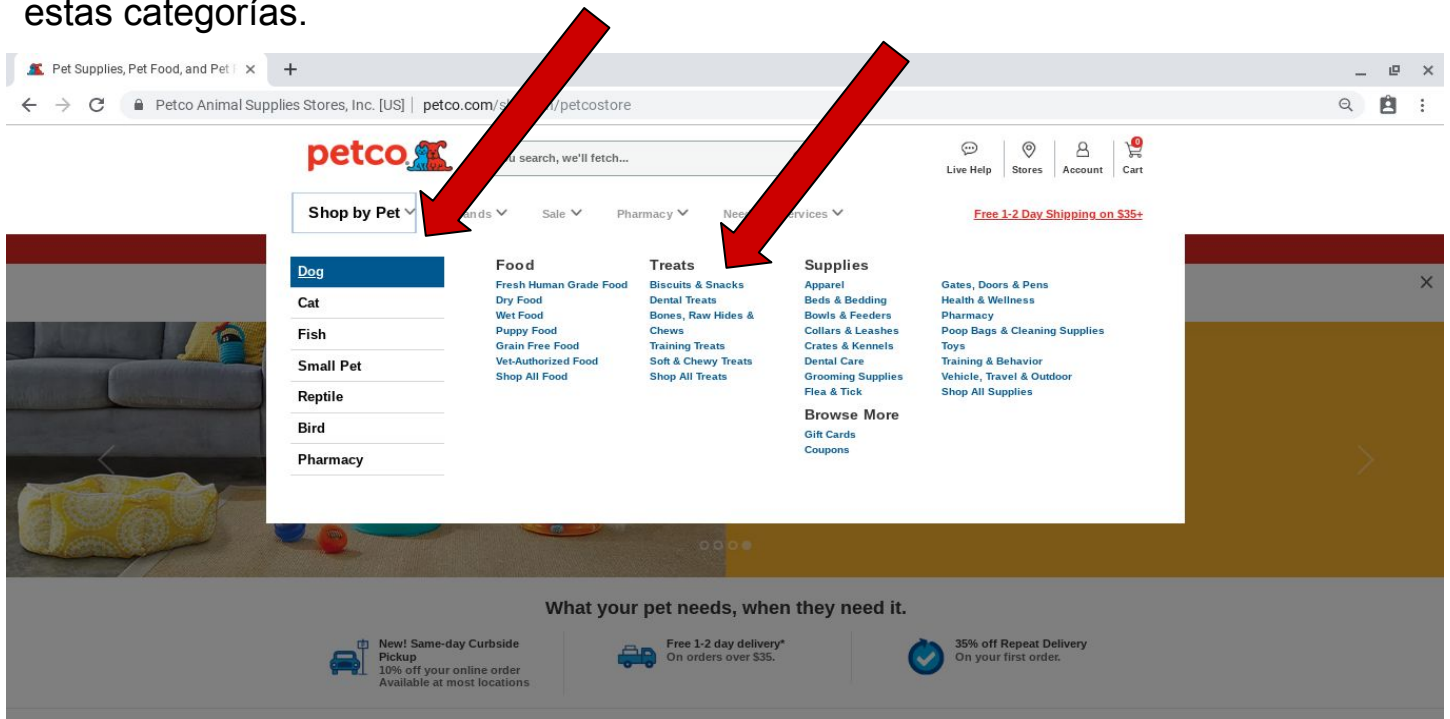
2) Busque un elemento o navegue a través de las opciones del menú.

Busque artículos aquí



Para abrir las opciones del menú (es decir, Comprar por mascota, Marcas, Venta, Farmacia), haga clic o desplace el mouse de la computadora aquí.

Después de abrir las opciones del menú, navegue haciendo clic en cualquiera de estas categorías.



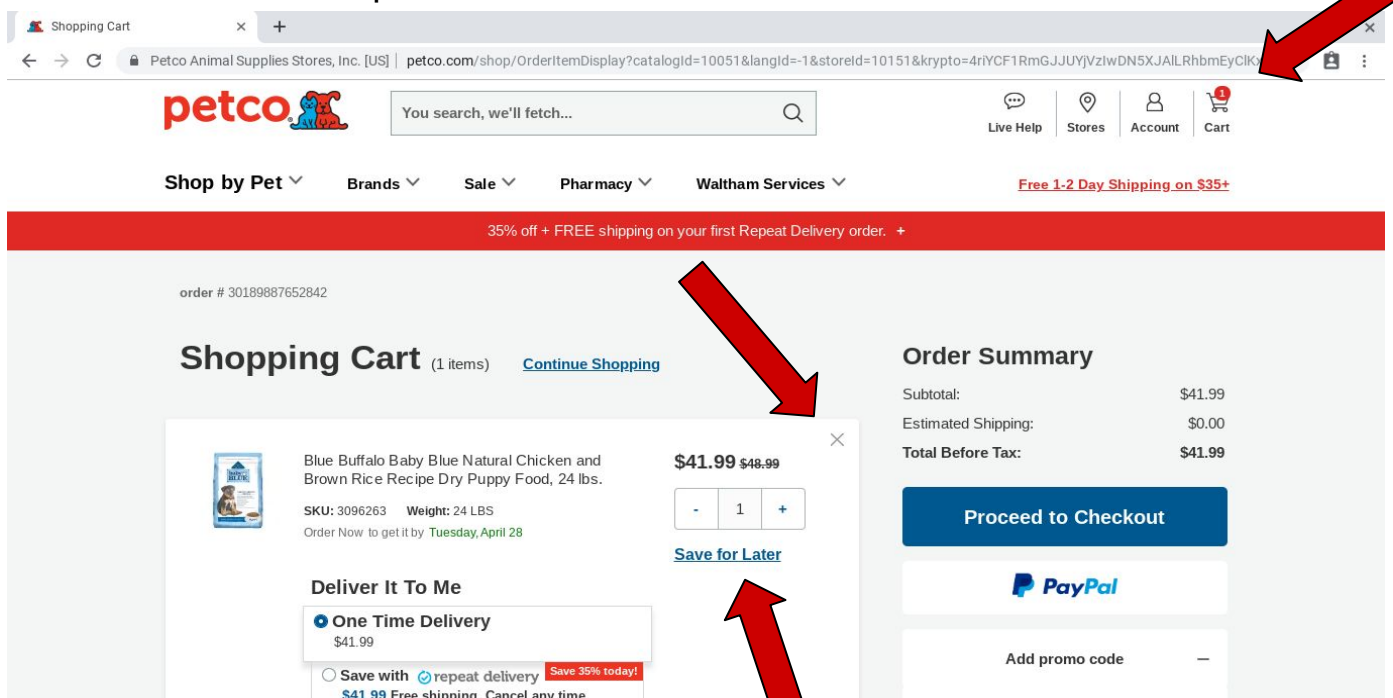
3) Selecciona un artículo. Elija cantidad y peso, si corresponde. Luego agrégalo a tu carrito.

The screenshot shows the Petco website interface. At the top, there is a search bar with the text "You search, we'll fetch...". Below the search bar, there are navigation options: "Shop by Pet", "Brands", "Sale", "Pharmacy", and "Needham Services". A red banner at the top of the page reads "35% off + FREE shipping on your first Repeat Delivery order." The main content area features a product image of a bag of "Blue Buffalo Baby Blue Natural Chicken and Brown Rice Recipe Dry Puppy Food, 24 lbs." The product price is listed as "\$39.99 Save 5% on every repeat delivery" and "\$41.99 was \$49.99 save 14%". There is a "Price Match Guarantee Details" link. Below the price, there is a "Weight" dropdown menu set to "24 LBS" and a "Qty" selector set to "1". To the right of the product, there is a "Deliver It To Me" section with a "35% off your first order & free shipping when you select repeat delivery in cart!" offer. The price for "repeat delivery" is "\$41.99". There are "Add to Cart" and "Add to Wishlist" buttons. Below this, there is a "Free Pickup Today" section with a "10% off in Cart! Curbside pickup now available in most locations." offer. The price for "Free Pickup Today" is "\$41.99". There is an "Available at: Needham" section with a "Change Store" link. At the bottom of the product page, there is a "35% off your first order! repeat delivery" banner with a "3% off all subsequent orders" and "FREE shipping always." offer.

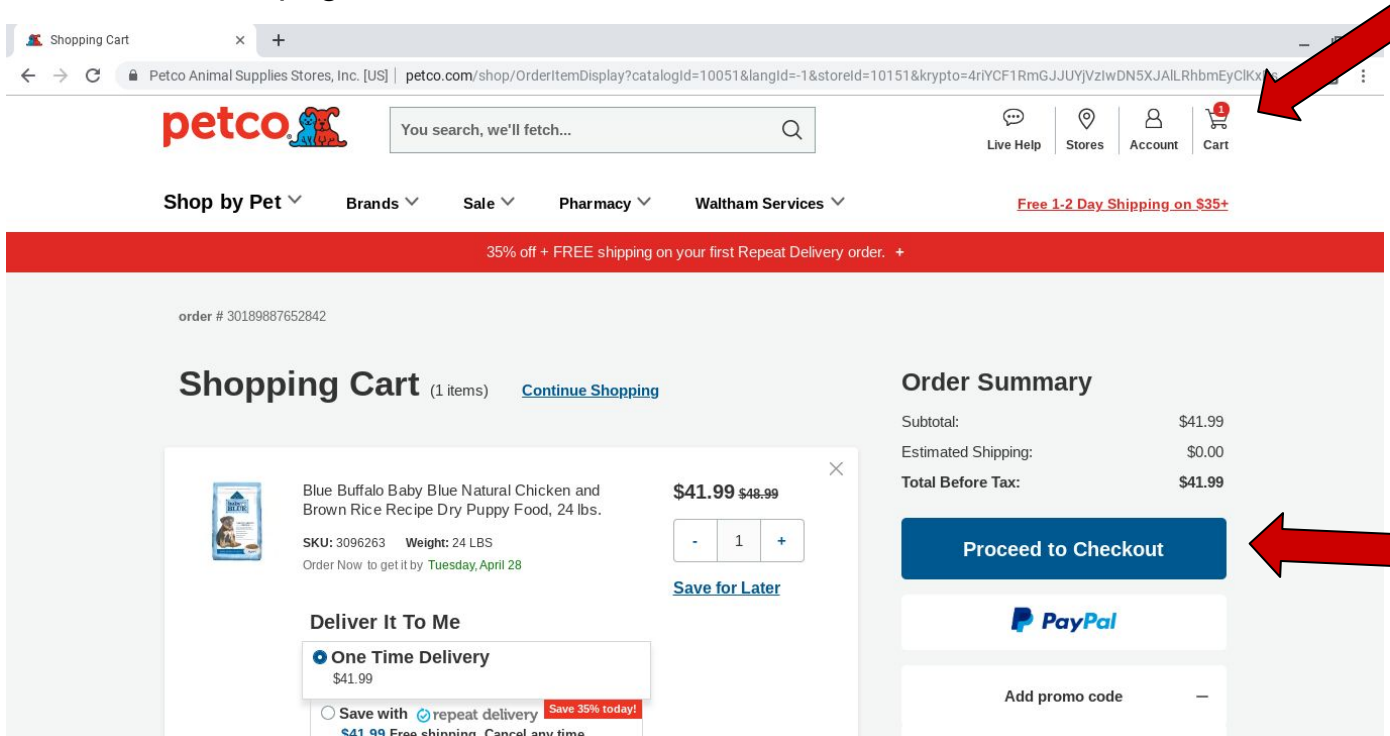
4) Luego, puede seleccionar elementos adicionales (mediante la búsqueda o navegar a través de las opciones del menú) o retirar. Siempre puede volver a su carrito haciendo clic en el icono del carrito de compras en la esquina superior derecha.

The screenshot shows the Petco website interface for the Shopping Cart. At the top, there is a search bar with the text "You search, we'll fetch...". Below the search bar, there are navigation options: "Shop by Pet", "Brands", "Sale", "Pharmacy", and "Needham Services". A red banner at the top of the page reads "10% off when you buy online & pick up in-store!". The main content area features a "Shopping Cart (1 items)" section with a "Continue Shopping" link. The cart contains one item: "Blue Buffalo Baby Blue Natural Chicken and Brown Rice Recipe Dry Puppy Food, 24 lbs." with a price of "\$41.99" (was "\$49.99"). There is a "Save for Later" link. Below the item, there is a "Deliver It To Me" section with a "One Time Delivery" option for "\$41.99" and a "Save with repeat delivery" option for "\$41.99 Free shipping. Cancel any time." Below this, there is an "I'll Pick It Up" section with a "Free Pickup Today" option for "\$41.99" and an "Available at: Needham" section with a "Change Store" link. To the right of the cart, there is an "Order Summary" section with a "Subtotal" of "\$41.99", "Estimated Shipping" of "\$0.00", and "Total Before Tax" of "\$41.99". There is a "Proceed to Checkout" button. Below this, there is a "PayPal" logo and an "Add promo code" section with a "Promo Code" input field and an "Apply" button. At the bottom of the page, there is a "FREE SHIPPING on orders over \$35" banner.

5) Para eliminar un artículo del carrito: Seleccione el ícono del carrito de compras en la esquina superior derecha para ir a su carrito. Luego, seleccione la X en la esquina superior derecha del elemento. Puede guardar el artículo para una compra futura seleccionando Guardar para más tarde.



6) Seleccione el ícono del carrito de compras para ver su carrito, luego seleccione continuar con el pago.



7) Inicie sesión en su cuenta de Petco.com o continúe con el proceso de pago como invitado si no tiene una cuenta y continúe con el proceso de pago haciendo clic en el botón azul.

The screenshot shows two checkout options. On the left, the 'Guest Checkout' section includes the text 'You'll have an opportunity to create an account later.' and an 'Email' input field. Below it is a blue button labeled 'Continue as a New Customer'. On the right, the 'Returning Customers Sign In' section includes 'Email' and 'Password' input fields, followed by a blue 'Checkout' button. A link for 'Forgot your password?' is located below the 'Checkout' button. Two large red arrows point to the 'Continue as a New Customer' and 'Checkout' buttons respectively.

8) Siga las instrucciones para ingresar la información de envío. Luego seleccione guardar y continuar.

The screenshot displays the 'Shipping Information' form on the left and the 'Order Summary' and 'Cart Summary' on the right. The shipping form includes fields for 'First Name', 'Last Name', 'Street Address' (with a placeholder 'Enter a Location'), 'City', 'State' (a dropdown menu with 'Select a State'), 'ZIP Code', and 'Phone'. A blue button labeled 'Save and Continue' is positioned at the bottom right of the shipping form. A red arrow points to this button. The 'Order Summary' on the right shows: Subtotal: \$41.99, Shipping: \$0.00, Taxes: \$0.00, Total: \$41.99. The 'Cart Summary (1)' section shows a product: 'Blue Buffalo Baby Blue Natural Chicken and Brown Rice Recipe Dry Puppy Food, 24 lbs.' priced at \$41.99 with a quantity of 1. A 'Deliver to Me' button is visible below the product details. A 'Place Order' button is located at the top right of the page.

9) Siga las instrucciones para ingresar el método de envío.

### Shipping Method

Deliver to Me





<input checked="" type="radio"/> Standard Shipping	FREE Order Now to get it by
<input type="radio"/> 2nd Day Delivery	\$26.09 (2 Business Days) *
<input type="radio"/> Next Day Delivery	\$42.59 (1 Business Day) *


\*When ordered before 3pm local time (Excluding AK & HI)



10) Siga las indicaciones para ingresar la información de pago.

### Payment Information —

Credit Card    



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11) Si no tiene una cuenta y desea crear una, siga las instrucciones para ingresar la información de la cuenta.

### Create an Account (optional) —

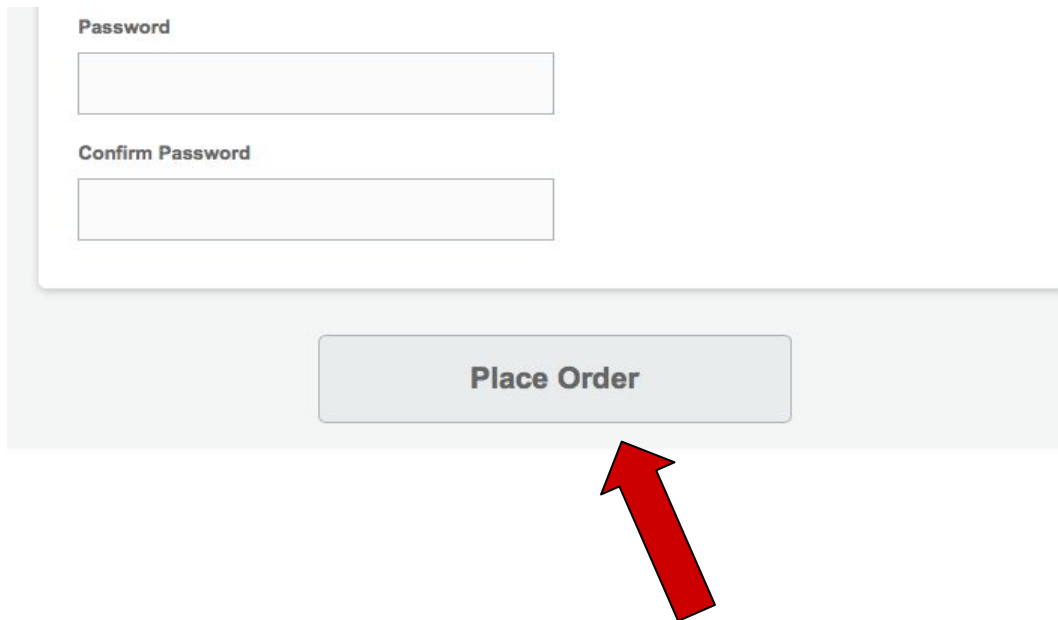
Add a password or [Login](#) to collect Pals Rewards. By clicking "Place Order" you agree to our [Terms of Use](#) and [Privacy Policy](#), including receipt of promotional offers and emails.

Email

Password

Confirm Password

12) Después de revisar su carrito, método de pago y entrega, haga clic en "Realizar pedido".



The image shows a portion of a web form. At the top, there is a label "Password" above a rectangular input field. Below that is a label "Confirm Password" above another rectangular input field. At the bottom of the form area is a large, light gray button with the text "Place Order" in the center. A thick red arrow points upwards from below the button towards the "Place Order" text.

13) ¡Espere a que lleguen sus paquetes! Debería recibir un correo electrónico de confirmación con los detalles de su pedido. Llame a Petco con cualquier pregunta o problema y / o visite su página para obtener ayuda.

1-877-738-6742

[https://www.petco.com/content/petco/PetcoStore/en\\_US/pet-services/help/contact-petco.html](https://www.petco.com/content/petco/PetcoStore/en_US/pet-services/help/contact-petco.html)

**¡Felicidades! ¡Ahora ha pedido de Petco.com!**