



<https://www.boostmobile.com>

HotSpots by Boost

Boost Mobile offers a single data plan for hotspots. If you have an old hotspot from TGH, you may be able to use it! If you don't own a hotspot you'll need to buy one.

It may be easiest to go into a store, ask about options and open an account. You can also sign up for a plan by calling 1-866-402-7366. If you are a current Boost Mobile customer you can dial 611 from your phone to speak to customer service.

Notes:

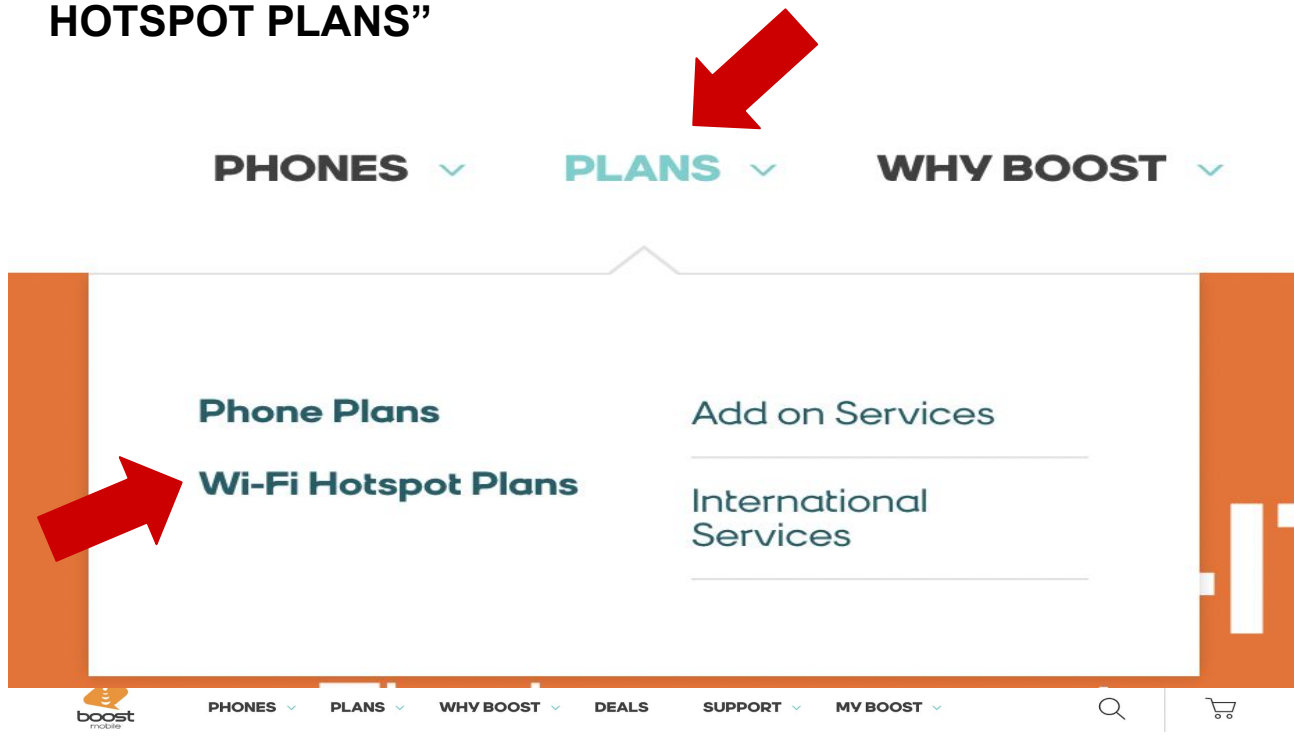
- Boost Mobile hotspots are prepaid and are paid monthly.
- They only have one plan option which is 50GB for \$50 per month
- If you have a CoolPad Surf hotspot from TGH you may be able to activate it on the phone or at the store in person. If not, you can purchase a new one.

Instructions:

- To purchase a plan online, go to www.boostmobile.com
- You'll land on the main page that will look like this.

The screenshot shows the Boost Mobile website navigation bar with links for Español, Coverage Map, Find a Store, Call To Order (866) 915-0711, Activate, Re-Boost, and Sign In. Below the navigation bar are menu items: PHONES, PLANS, WHY BOOST, DEALS, SUPPORT, and MY BOOST. A search icon and a shopping cart icon are also visible. The main content area features a large orange banner with the text "SHRINK-IT! The longer you stay, the less you pay". To the right, a price tag shows a crossed-out "\$45/mo." and a new price of "\$35/mo." with the text "After 6 on time monthly payments". Below the price tag are three bullet points: "Unlimited Talk & Text + 15GB Data", "New, Upgraded Network", and "Mobile Hotspot". At the bottom of the banner is a "Learn More" button.

- Hover your mouse over the “**PLANS**” and the drop down menu will appear and click onto “**WI-FI HOTSPOT PLANS**”



Keep streaming, surfing, sharing, and downloading at home or on the go. All on our nationwide 4G LTE network. Wi-Fi where you want it.



Available with this device - Coolpad Surf
Wi-Fi where you want it for work, school, or entertainment.

Out of Stock



- That page will look like this
- Currently they are not in stock.
- In order to continue the hotspot purchase online you must already have a boost mobile account log in.
- **Please call 1-866-402-7366 to continue with adding HotSpot service.**
- See the next page for questions to ask.

Things to know and questions to ask when you sign up for service.

- **Often the price that is advertised is much lower than the price you will really need to pay for the service. Make sure to always asks what the costs are before making a purchase.**
 - What do I need to pay today and what will my monthly bill be?
 - What is the cost or charge for the following:
 - The cost of the data service plan
 - The “device access charge” which connects the device to the service plan
 - The cost of the device (hotspot and/or phone)
 - Activation fee
 - Taxes and fees
 - Are there any other costs I should know about?

- **Ask about discounts.**
 - How can I get a free hotspot?
 - What discounts am I getting?
 - What do I need to do to qualify for the discount?
 - When will the discount be deactivated or expired?
 - Is this discount tied to a contract?

- **Ask about the commitment you are making.**
 - Is this a contract or a month by month plan?
 - How long is this contract?
 - Can I cancel any time or am I committing to a contract?
 - How much is the termination or cancelation fee if I wish to end my contract early?

You can call Boost Mobile at 1-866-402-7366 and ask these questions over the phone to a customer service agent. They may be able to make an order for you and ship your device to you. Otherwise you can go to a store in person, ask questions and get your device on the same day.